

Space heater

FAULTS	CAUSES	REMEDIES
The heater fails to start and fan does not start	No power supply	- Check power specifications - Check power connections - Contact Hiredepot if problem persists
	- Mains switch in wrong position - Faulty operation of room thermostat (A model) - Insufficient gas supply - Safety thermostat tripped due to overheating of combustion chamber	- Select correct position - Check thermostat position - Check thermostat electrical fault - Check if gas bottle is empty - Check gas supply line and remove any debris made - Check pressure regulator and replace if necessary - Check that the suction and flow grills are unobstructed - Check that the room is well ventilated - Check that hot air can escape freely - Contact Hiredepot if issue persists
The heater fails to start flame and stops while lamp lights up with steady red light	The flame does not light up	- Check that the suction and the flow grills are unobstructed - Contact Hiredepot for assistance
	- Faulty safety thermostat - Lonization electrode does not detect a flame (A model) - Control unit tripped due to irregular burner operation (A model) - Gas solenoid valve does not close because of debris	- Check room thermostat and replace it if necessary - Contact Hiredepot for assistance - Contact Hiredepot for assistance - Close main gas stopcock on gas bottle, let the heater burn remaining gas in gas tube and contact Hiredepot for further assistance
The heater does not stop when 'STOP' procedure is followed	Faulty room thermostat (A model)	- Check room thermostat and replace if necessary - Check electric connection of room thermostat - Contact Hiredepot for assistance
	- Foreign bodies on fan blades - Insufficient air circulation	- Contact Hiredepot for assistance - Eliminate all possible obstacles to proper air flow
Fan noise or vibrations		

Customer Signature: _____

Date: _____